

Mount Pocono, Pennsylvania

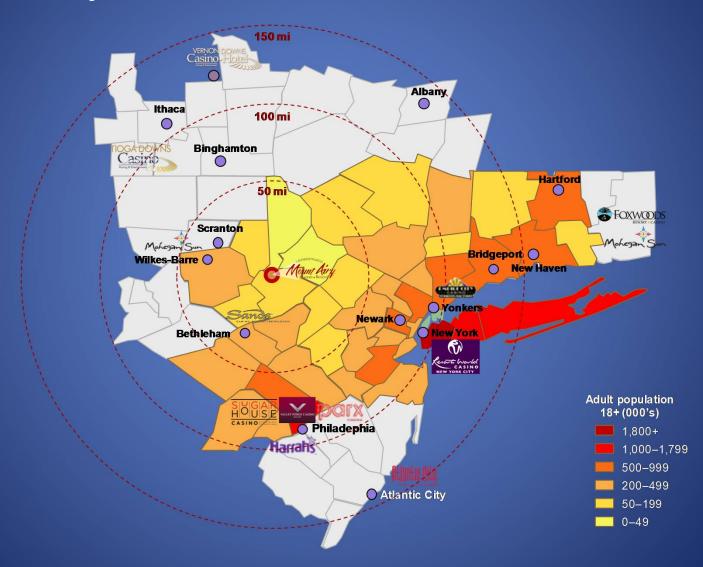
# LICENSE RENEWAL HEARING AUGUST 10, 2016

# Mount Airy Casino Resort



# John C. Culetsu Executive Vice President / General Manager

# Property Overview



# **AAA Four Diamond Property**

- Awarded
   every year
   since 2010
- Awarded to less than 6% of the hotels in the country



# Gaming Floor

 Continue to reinvest in the gaming floor to ensure that we offer the newest and freshest gaming product to our customers



## Hotel

- HOTEL— each room and suite in Mount Airy Casino Resort's luxury hotel was designed with a high level of detail.
- Current Renovation –
   Began Feb 2015 with
   expected completion date
   November 2016
  - Renovation Cost:\$5 Million



# **Hotel Suite**

#### Suite Bedroom



#### Suite Living Room



**Dining Restaurants** 

- Completely revamped the dining options at the resort since the last renewal hearing. Current offerings include:
- Bistecca by Il Mulino fine dining restaurant
- Guy Fieri's Mt. Pocono
   Kitchen Guy has traveled
   over 150,000 miles across
   America's back roads in
   Diners, Drive-ins and Dives
   in search of the best
   regional fare





# **Dining Restaurants**

Lucky 8 Noodle & Sushi
 Bar — Upgraded and remodeled to offer Pan-Asian cuisine now including a full sushi bar

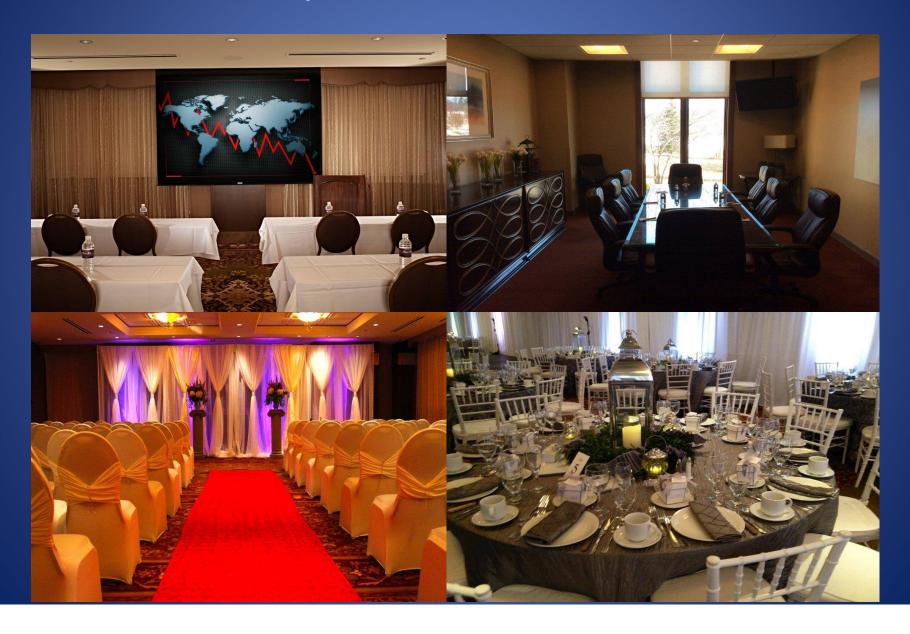
The Buffet at Mount Airy

 A full service buffet with
 trained culinary experts
 preparing the very best choices,
 the hardest part is deciding
 where to start.





# Convention/Event Facilities



# Golf

- 18 hole championship golf course
- New Clubhouse and Pro Shop opened 2012
- \$2 Million investment in golf course since 2012



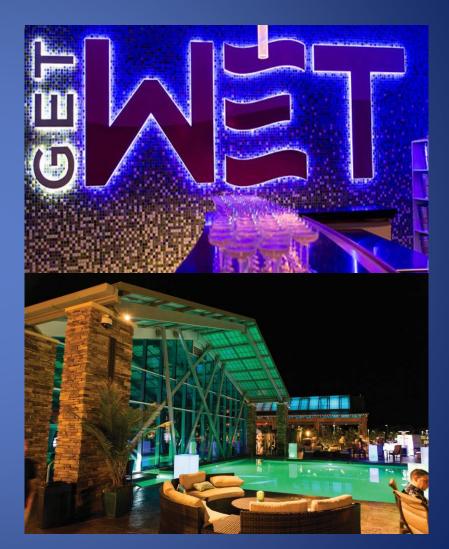
# SPA and Fitness Center

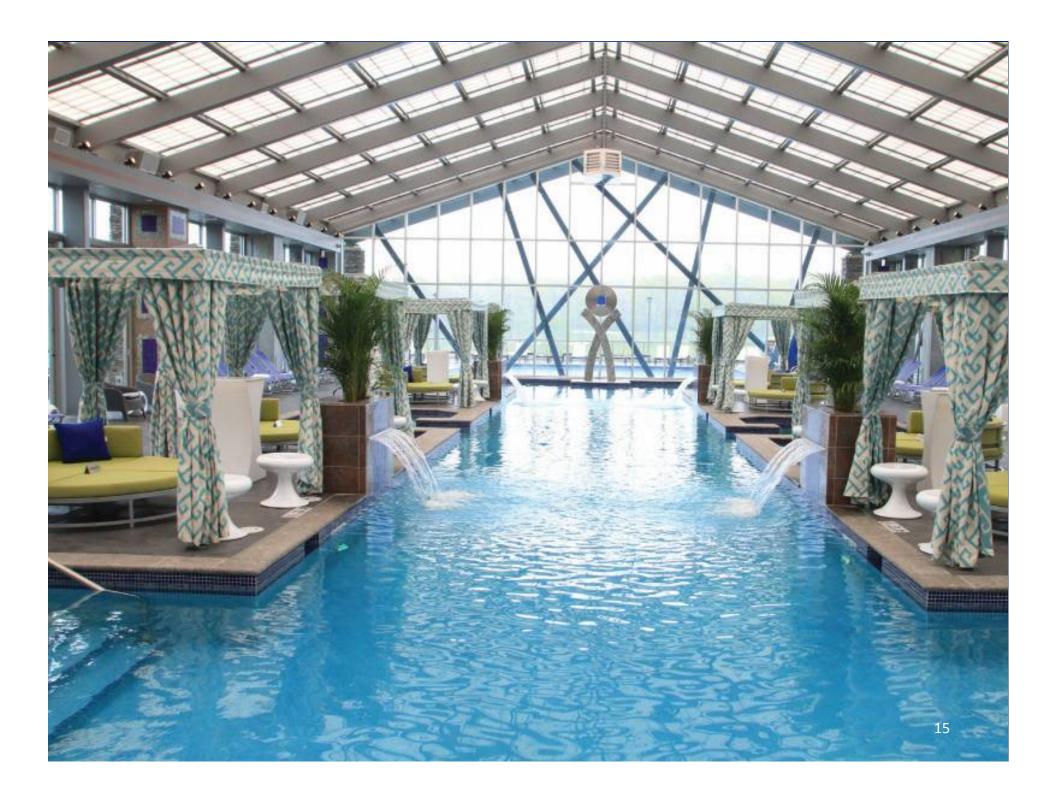
State of the artSpa and FitnessCenter



#### **GET WET Ultra Pool**

- Opened May 2014
- \$6 Million Project Cost
- The pool and event center at Mount Airy consists of 51,000 square feet of space offering indoor/outdoor pools & spas, cascading waterfalls, and fireplace pits overlooking the lake and our championship golf course.
- In addition the facility features a restaurant, bar, changing facilities, and an outdoor stage that will accommodate 750 concert goers.





- Ongoing Capital Expenditures: \$7 million/year
  - Get Wet
  - Golf course clubhouse/pro shop
  - Gaming floor product
  - Hotel room renovation

# Economic Impact — Casino Opening through December 31, 2015

- \$791 million in total gaming taxes generated
  - Including \$111 million in local share taxes
- Other taxes paid
  - Over \$28 million in property taxes; largest property taxpayer in Paradise Township and Monroe County
  - \$16 million to Commonwealth (Sales and Use tax, Withholding)

# Economic Impact — Casino Opening through December 31, 2015

• \$185 million in salaries, wages and benefits paid to employees

- \$295 million in Gaming Service Providers
  - Minority/Women Business Entities (M/WBE): \$37 million
  - Local Business Entities\* (LBE): \$69 million
    - \* Monroe, Carbon, Lackawanna, Luzerne, Northampton, Pike & Wayne Counties
  - PA Business Entities: \$147 million

# **Employment Statistics**

Total Number of Employees	1,122	
Number of Regional Resident Employees	1,050	94%
Number of PA Resident Employees	1,071	95%
Number of Female Employees	506	45%
Number of Female Professionals, Supervisors & Above	62	42%
Number of Minority Employees	447	40%
Number of Minority Professionals, Supervisors & Above	39	26%
Data as of December 31, 2015		

Mt. Airy Minority = 40%

Monroe County & Contiguous Counties Minority = 10%\*

<sup>\*</sup> US Census Data (July 2014)

### Job Recruitment Efforts

- Promotion from within
- www.mtairycasino.com
- Annual On-Site Job Fair
- East Stroudsburg University (ESU)
   Career Day (East Stroudsburg) 2x year
- Careerlink Job Fair at Camelback
- Northampton Community College Fall Job Fair (Northampton PA) 2x year
- ESU Job Fair (East Stroudsburg)
- ESU Student Advisory Board Member
- Presented to the Hospitality class at ESU

- Featured speaker at an ESU conference for career options and opportunities
- Adjunct professor at NCC,
   Monroe County, Hospitality Dept.
- Hospitality Alumni Mixer at NCC
- Conducted MACR Property Tours for NCAAC and ESU College Students
- Joined INDEED on-line recruiting site – premier recruitment site
- Post jobs to CasinoCareers recruiting site

# Competitive Benefit Package

- BENEFITS
  - Paid Time Off Program
  - Competitive Wages
  - Company provides meals for every shift free of charge and pays employee for the meal period.
- MEDICAL BENEFITS (medical, dental, vision)
  - 69% eligible employees are participating in company sponsored group health insurance including coverage for family members
  - MACR funds majority of health care premiums
- EMPLOYEE ASSISTANCE PROGRAM— unlimited free telephonic consultations, first 3 local counselor sessions free
- Company Funded Life Insurance for All Eligible Employees
- Company Sponsored 401K Plan for All Eligible Employees
  - 68% Eligible Employees Participate
- Company Sponsored Voluntary Benefits
  - Additional Life Insurance Self, Spouse, Dependents
  - Short Term Disability
  - Long Term Disability
  - Flexible Spending Account Health & Dependent Care

# **Employee Training**

- Updated New Hire Orientation
   Program. Incorporated Position
   Overview, introductory Guest
   Service Training, Suspicious Activity
   Awareness Training, Player Club
   Marketing, and 2-week On-boarding
   Checklist overview.
- Employee Property Knowledge Days
- Employee Guest Service Training –
   100% of staff trained
- Compulsive Gambling Training –
   100% of staff trained

- Discrimination and Harassment Training
- Leader Communication Effectiveness
   Training
- Leader Conflict Resolution Training
- Leader Personal Impact Areas
   Training
- Management HR Action 101, 102, 103 Classes
- Buffet Standards and Training
- BOH Culinary Safety/Sanitation Manual
- Appearance / Attitude Training

# Additional Employee Training

- Compulsive Gaming
- RAMP (Responsible Alcohol Service Program)
- Underage Gaming
- CPR
- Title 31 (Anti-Money Laundering)

# Community Involvement

- Charitable contributions \$433K
  - October 2007 to YE 2015
- Mount Airy Additionally provides In-Kind Charitable Contributions to various organizations such as:
  - Overnight Stays
  - Dining
  - SPA Services
  - Entertainment
  - Golf Foursomes

# **Community Partnerships**







5K • 10K • 5K Race Walk Fun Run • Healthy Kids Day

Benefiting the Y For All annual campaign







When Derek was diagnosed with autism, his parents knew the journey ahead would be difficult.

They promised each other that they would never look at each other one day and say, "We should have done more." That's why they corolled Decek at PCDI.





# **Community Partnerships**

- Pocono Mountain Regional Police Department Fund
- Pocono Mountain Regional Ambulance
- Villa of Our Lady Retreat House
- United Way of Monroe County and Lackawanna County
- YMCA of Monroe County
- St. Joseph's Center
- Northampton Community College
- East Stroudsburg University
- St. Patrick's Day Parade
- Salute to Veterans
- Latino Task Force Art Auction
- Feed A Friend (Monroe County)

- University of Scranton
- Make A Wish Foundation
- Women's Resource Center of Monroe County
- Allied Services
- Blue Cross of Northeastern PA
- Everhart Museum
- St. Luke's Soup Kitchen
- Pocono Wildlife
- Marley's Mission
- Pocono Mountain Visitors Bureau
- Sisters of the Poor
- St. John Neumann Society
- Pocono Wildlife Rock 'n Golf Wildlife Golf Tournament

# Community Partnerships

- Junior Knights Hockey League
- United Neighborhood Center
- Junior Achievement
- Pennsylvania Career Link
- North Pocono Lions Club
- Dress for Success
- Pocono Mountain Regional Emergency Services
- Monroe County Habitat for Humanity
- Toys for Tots
- Independence Day Fireworks
- Pocono Mountain Emergency Services Breakfast With Santa
- Meals on Wheels

- American Heart Association
- American Cancer Association
- American Red Cross
- Big Brothers / Big Sisters
- Boys & Girls Club
- Friends of the Forgotten
- Susan G. Komen Foundation Breast Cancer Awareness

